Respond to the Changing Needs of your Engineering Operation

Are you currently using IBM® Engineering Lifecycle Management (ELM) tools? At SyntheSys Technologies we feel proactive application management is the best approach for continuous operation to help avoid unplanned outages.

When your ELM environment was implemented, it met the needs of your business at that point in time. Over time, things change: application configuration complexity increases; scope and scale of the content within the environment grows; additional reporting is required; the numbers of users change; your project evolves; the skillset of your teams shifts.

Our ELM health check service is designed to give you the confidence and evidence that your IBM® software investment is fully optimised.

How We Can Help

During a thorough review and check-up, our Consultants will review your technical and operational environment, the tools and applications you currently have implemented and associated mechanisms. We will evaluate and identify any issues with performance, outstanding tickets, operational usage and technical constraints. We are experienced in reviewing the development processes and associated application configuration deployment, so as to promote continuous improvement of your implementation.

After analysis and consultation with your team, we will provide a comprehensive formal report with recommendations for proactive tool and application management to allow you to release maximum benefit from your IBM® software investment.

What You Can Expect:

- Full review of your current IBM® Engineering Lifecycle Management implementation;

- Experienced guidance from our best-in-class application consultant (remote or on site);

- Formal report containing recommendations and solutions for success.

Our health check services will ensure that you have robust and consistent systems and processes in place and will allow you to develop common templates for the following IBM® ELM applications:

- IBM® Engineering Requirements DOORS® Next;

- IBM® Engineering Workflow Management;

- IBM® Engineering Test Management;

- Global Configuration Management strategy and deployment;

- Jazz™ Reporting Service.

If you are currently utilising IBM® ELM tools and would like to discuss the potential that lies in upskilling your team, please contact us by emailing cet@synthesys.co.uk or telephone +44(0)1947 821464.

About SyntheSys
SyntheSys provides defence systems, training, systems and software engineering and technical management services over a spectrum of different industry sectors. Along with distinct support and consultancy services, our innovative product range makes us first choice provider for both large and small organisations. Established in 1988, the company focus is on fusing technical expertise with intuitive software applications to solve common industry challenges.

DATASHEET

SyntheSys TECHNOLOGIES