Services

cloudbase Services is our tailored service model which gives you access to our expert consultants and architects in the deployment, maintenance, enhancement and support stages of your **cloudbase** project.

We understand that value delivery from your **cloudbase** project is your priority. Our training and consultancy services allow you to release this value quickly and seamlessly. We offer a range of different services to support your system integration and process delivery.

We have a proven track record of providing training and consultancy services across technical, financial and government organisations and we are proud of the quality of these services. We can assist in the following areas:

- **cloudbase** set-up.
- Staff training and development.
- Maintenance.
- Enhancements.

Consultancy Services

We help organisations develop and implement sound management and product development strategies that keep your operational business moving in the right direction.

Our consultancy services are always job specific and we will offer advice on best practices and advise on the application of **cloudbase** to real world product development.

We also offer a service whereby we can work as part of your project team and complete the **cloudbase** management and development work on your behalf.

Training

We design our Training based on individual organisational goals and aim to instruct organisations on how to use leading engineering development tools as part of the **cloudbase** package.

We offer support and assistance to our clients as part of our core cloudbase product

Online access to useful resources

Onsite Support

We offer an optional on-premise support and assistance service as part of our **cloudbase** service package.

This includes:
- Mentoring.
- On The Job Training.
- General Advice.
- Informed Training.

Termination

We aim to leave a positive lasting impression with all of our clients. The termination element of our service ensures your data is safe, secure and complete and we will provide you with a full copy of your data. Our termination procedure is included as a standard element of your **cloudbase** product package.

Full backup – we will always protect your data with regular data backups
We offer telephone assistance during the hours of 9am – 5pm
Monday to Friday